

## Return & Refund Policy

Last updated: June 13, 2021

- ★ The following terms are applicable for any products that You purchased with Us At Candi's Cupcakes , we bake them fresh the same day. If you are unsatisfied with your cupcakes, we are sorry but no we can't offer any refunds for the items as they are considered edible and or perishable products nor can any items be exchanged. All items are tasted daily to make sure you have the best quality of the item that was baked before it is decorated and packaged.
- ★ When an order is placed it's best to make sure that you have all special requests if any added in before placing the order or any special requests that you wanted might not be able to be applied to the item. All cupcakes show a list of ingredients for anyone with food allergies and each item is made with care preventing anyone from having any reactions. Please double and triple check your order requirements and delivery address and time before hitting the pay now button.

## Cancellations

- ★ You are entitled to cancel Your Order within 30 mins of placing an order for the same day delivery as stated before it's important to double and triple check your order information before order is placed.
- ★ Otherwise the deadline for cancelling an Order is 7 days from the date (not same day delivery) on which You placed your order and it has not been delivered or the day of delivery. We understand unexpected things happen; You must inform Us of your decision by means of a

clear statement. You can inform us of your decision by: By visiting this page on our website: <https://www.candiscupcakes.com/contact>

- ★ We will reimburse You no later than 7 business days and we will use the same means of payment as You used for the Order.

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